Identifying Reputable Substance Use Treatment Providers

NORTH CAROLINA
Treatment Connection

The Right Help, Right Here.

Determining whether a service provider is reputable is not always straightforward.
Look for these FIVE indicators to help you identify a provider as trustworthy and credible:

1 They have easily identifiable contact information and a physical address.

2 They are clear and up-front about costs. There should not be surprises about insurance deductibles, co-pays, and other out-of-pocket expenses.

3 They have a policy of no "kickbacks" or referrals. Reputable programs will not pay for patient referrals and or engage in patient brokering practices , which are illegal.

4 They have a very clear step-down or discharge process focused on continuing care.

5 They are licensed by the North Carolina Department of Health and Human Services (NCDHHS) and accredited by an organization like the Joint Commission Accreditation or Addiction Treatment (JCAHO)'s Gold Seal for Behavioral or a certification of the Commission on Accrediation of Rehab Facilities (CARF).

Learn more by visiting:
nctreatmenconnection.com

Have Additional Questions?

We are here to help!

The North Carolina Treatment Connection campaign is working with several supportive partners to connect those seeking treatment with the right resources.

NCDHHS

North Carolina Department of Health and Human Services

Assistant with Mental Health, Developmental Disabilities, Substance Use and Traumatic Brain Injury

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ADCNC

Alcohol / Drug Council of North Carolina

ADCNC works to Connect, Educate, and Advocate for those struggling with mental health and substance use disorders.

Give them a call on their 24-Hour hotline: 1-800-688-4232
Email: help@alcoholdrughelp.org
Text: (919) 703-1872

SCAN HERE

SAMHSA
Substance Abuse and Mental Health
Services Administration

Substance Abuse and Mental Health Services Administration (SAMHSA)

Millions of Americans have mental and substance use disorders. Find treatment here.

Suicide & Crisis Lifeline: Call OR Text 988

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Substance use treatment is a lifeline that helps individuals rediscover themselves, reconnect with loved ones and find lasting hope.

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